

**EDGE**

**BONSTART  
BONSTART PLUS**




**2025**

*Bonitas*  
Medical Aid for South Africa

*Bonitas*  
Medical Aid for South Africa




## WHAT YOU PAY

### BONSTART

 MAIN MEMBER	R1 498
 ADULT DEPENDANT	R1 498
 CHILD DEPENDANT	R1 498

BONSTART USES A LIST OF **SPECIFIC PRIVATE HOSPITALS** AND LINKED FORMULARY OF CHRONIC MEDICATION.

### BONSTART PLUS

 MAIN MEMBER	R1 907
 ADULT DEPENDANT	R1 813
 CHILD DEPENDANT	R840

BONSTART PLUS USES A LIST OF **SPECIFIC PRIVATE HOSPITALS** AND LINKED FORMULARY OF CHRONIC MEDICATION.

DEPENDANTS UP TO AGE 24 YEARS PAY CHILD RATES.



# OUT-OF-HOSPITAL BENEFITS

Please note: When you complete a wellness screening or online wellness questionnaire, you unlock the Benefit Booster which can be used to pay for out-of-hospital expenses first. See page 6 for more information.

	BONSTART		BONSTART PLUS	
<b>VIRTUAL CARE GP AND NURSE CONSULTATIONS</b>	Unlimited network GP and Nurse Virtual Care consultations		Unlimited network GP and Nurse Virtual Care consultations	
<b>GP CONSULTATIONS</b>	Unlimited network GP consultations	Authorisation required after 6th visit	Unlimited network GP consultations	Authorisation required after 10th visit
	R125 co-payment per visit	2 non-network GP consultations for emergencies per family	R70 co-payment per visit	2 non-network GP consultations for emergencies per family
<b>EMERGENCY ROOM BENEFIT (NEW) (FOR EMERGENCIES ONLY)</b>	2 emergency consultations per family at a casualty ward or emergency room facility of a hospital	Benefit limited to emergencies only	2 emergency consultations per family at a casualty ward or emergency room facility of a hospital	Benefit limited to emergencies only
<b>GP-REFERRED ACUTE MEDICINE, X-RAYS AND BLOOD TESTS</b>	Limited to R1 780 per family	Subject to the radiology and pathology formulary	Limited to R3 320 per family	Subject to the radiology and pathology formulary
	For acute medicine: • A 20% co-payment will apply per script • Avoid a 40% co-payment by using the Bonitas Pharmacy Network • Subject to medicine formulary use		For acute medicine: • A 20% co-payment will apply per script • Avoid a 40% co-payment by using the Bonitas Pharmacy Network • Subject to medicine formulary use	
<b>OVER-THE-COUNTER MEDICINE (INCLUDES A LIST OF SPECIFIED SUPPLEMENTS)</b>	Limited to R110 per event	Maximum of R545 per family, per year	Limited to R175 per event	Maximum of R825 per family, per year
	Avoid a 20% co-payment by using medicine that is on the formulary and completing your wellness screening	Avoid a 20% co-payment by using the Bonitas Pharmacy Network	Avoid a 20% co-payment by using medicine that is on the formulary and completing your wellness screening	Avoid a 20% co-payment by using the Bonitas Pharmacy Network
<b>SPECIALIST CONSULTATIONS (YOU MUST GET A GP REFERRAL)</b>	Limited to 1 visit per family up to R1 320	Including all acute medicine, basic radiology, specialised radiology and pathology prescribed by the specialist	Limited to 2 visits per family up to R2 380	Including all acute medicine, basic radiology, specialised radiology and pathology prescribed by the specialist
	R265 co-payment per visit	Subject to GP referral	R125 co-payment per visit	Subject to GP referral
<b>OPTOMETRY</b>	1 eye test per beneficiary at a network provider	R110 co-payment	1 eye test per beneficiary at a network provider	R110 co-payment
	Limited to R400 at a non-network provider		Limited to R400 at a non-network provider	

All benefits and limits are per calendar year, unless otherwise stated. Managed Care protocols apply. Benefits are subject to approval by the Council for Medical Schemes. **PMB** = Prescribed Minimum Benefits **DSP** = Designated Service Provider

<b>BASIC DENTISTRY</b>
<b>GENERAL APPLIANCES</b> (SUCH AS WHEELCHAIRS AND CRUTCHES)
<b>IN-ROOM PROCEDURES</b>
<b>PHYSIOTHERAPY</b>
<b>MENTAL HEALTH CONSULTATIONS</b> (ALSO SEE CARE PROGRAMMES PAGE 9)
<b>HIV/AIDS</b> (ALSO SEE CARE PROGRAMMES PAGE 10)

<b>BONSTART</b>	
1 dental consultation per beneficiary	R125 co-payment
Managed Care protocols apply	1 annual scale and polish treatment per beneficiary
Fissure sealants are only covered for children under 16 years. Limited to 1 per tooth every 3 years	Fluoride treatments are only covered for children from age 5 and younger than 16 years. Limited to 1 treatment per year
PMB only	Subject to frequency limits as per Managed Care protocols
Cover for a defined list of approved procedures performed in the specialist's rooms	Pre-authorization required
2 consultations per beneficiary for sport-related injuries	R125 co-payment
You must get a referral from your network GP or medical specialist	
PMB only	
Unlimited, if you register on the HIV/AIDS programme	Avoid a 30% co-payment by obtaining your chronic medicine from the DSP

<b>BONSTART PLUS</b>	
1 dental consultation per beneficiary	R70 co-payment
Managed Care protocols apply	1 annual scale and polish treatment per beneficiary
Fissure sealants are only covered for children under 16 years. Limited to 1 per tooth every 3 years	Fluoride treatments are only covered for children from age 5 and younger than 16 years. Limited to 1 treatment per year
R6 600 per family	Subject to frequency limits as per Managed Care protocols
Cover for a defined list of approved procedures performed in the specialist's rooms	Pre-authorization required
4 consultations per beneficiary for sport-related injuries	R70 co-payment
You must get a referral from your network GP or medical specialist	
PMB only	
Unlimited, if you register on the HIV/AIDS programme	Avoid a 30% co-payment by obtaining your chronic medicine from the DSP

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# CHRONIC BENEFITS

BonStart and BonStart Plus cover you for the **28** chronic conditions listed below on the applicable formulary. You must use Pharmacy Direct, our Designated Service Provider, to get your medicine. If you choose not to use Pharmacy Direct or if you choose to use medicine that is not on the formulary, you will have to pay a 30% co-payment. Pre-authorisation is required.

## BONSTART

## & BONSTART PLUS

### PRESCRIBED MINIMUM BENEFITS COVERED

1.	Addison's Disease
2.	Asthma
3.	Bipolar Mood Disorder
4.	Bronchiectasis
5.	Cardiac Failure
6.	Cardiomyopathy
7.	Chronic Obstructive Pulmonary Disease
8.	Chronic Renal Disease
9.	Coronary Artery Disease

10.	Crohn's Disease
11.	Diabetes Insipidus
12.	Diabetes Type 1
13.	Diabetes Type 2
14.	Dysrhythmias
15.	Epilepsy
16.	Glaucoma
17.	Haemophilia
18.	HIV/AIDS

19.	Hyperlipidaemia
20.	Hypertension
21.	Hypothyroidism
22.	Multiple Sclerosis
23.	Parkinson's Disease
24.	Rheumatoid Arthritis
25.	Schizophrenia
26.	Systemic Lupus Erythematosus
27.	Ulcerative Colitis

### ADDITIONAL CONDITION COVERED

28.	Depression (medication up to R160 per beneficiary, per month)
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# ADDITIONAL BENEFITS

## INTERNATIONAL TRAVEL BENEFIT

## AFRICA BENEFIT

Up to R2.5 million cover per family for medical emergencies when you travel outside South Africa	Additional benefit for medical quarantine up to R10 000 per beneficiary if tested positive for Covid-19
You must register for this benefit prior to departure	
In and out-of-hospital treatment covered at 100% of the Bonitas Rate	Subject to authorisation

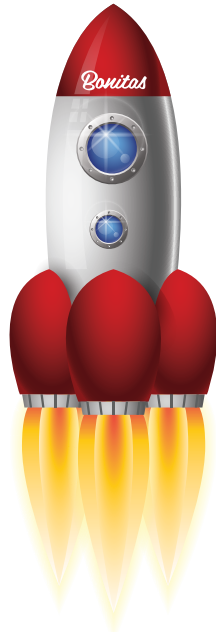
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# BENEFIT BOOSTER



**GET UP TO**  
**R1 160**  
EXTRA BENEFITS

**TO PAY FOR**  
**OUT-OF-HOSPITAL**  
**CLAIMS**



## WHAT IS THE BENEFIT BOOSTER?

It's an extra out-of-hospital benefit amount in addition to your day-to-day or savings amount, that you get after completing an online wellness questionnaire and/or wellness screening. Once activated, out-of-hospital claims like GP visits, over-the-counter medicine, X-rays and blood tests will then first pay from the available Benefit Booster amount – helping your day-to-day benefit/savings last longer.

## Annual amount available per family

IF YOU ARE ON	YOUR BENEFIT BOOSTER AMOUNT
<b>BonStart</b>	<b>R1 160</b>
<b>BonStart Plus</b>	<b>R1 160</b>

## HOW TO ACTIVATE IT

Complete an online wellness questionnaire (on the Bonitas app or website) or wellness screening (at a participating pharmacy, biokineticist or Bonitas wellness day).

Ts & Cs apply. Child dependants can access the Benefit Booster once an adult beneficiary has completed a wellness screening or online wellness questionnaire.

(All claims are paid at the Bonitas Rate)



# MOTHER & CHILD CARE



## MATERNITY CARE

NEW

- R195 per month for antenatal vitamins during pregnancy (Paid from available Benefit Booster, subject to formulary)

### BONSTART PLUS ONLY

- 6 antenatal consultations with a gynaecologist, GP or midwife
- 2 2D ultrasound scans
- 1 amniocentesis
- 4 consultations with a midwife after delivery (1 of these can be used for a consultation with a lactation specialist)



## CHILDCARE

NEW

- Babyline: 24/7 helpline for medical advice for children under 3 years
- Milestone reminders for children under 3 years
- Online screenings for infant and toddler health
- 2 vision screening tests for premature newborns up to 6 weeks, in or out-of-hospital

### BONSTART PLUS ONLY

- Hearing screening for newborns up to 8 weeks, in or out-of-hospital
- Congenital hypothyroidism screening for infants under 1 month old
- Immunisation (including reminders) according to Expanded Programme on Immunisation in South Africa up to the age of 12



## MATERNITY PROGRAMME

REGISTER FOR THE MATERNITY PROGRAMME AND GET:

- Access to 24/7 maternity advice line
- Dedicated maternity nurse/midwife to support and advise you throughout your pregnancy
- Access to articles regarding common pregnancy concerns
- Pregnancy education emails and SMSs sent to you weekly
- Online antenatal classes to prepare you for the birth and what to expect when you get home
- Baby bag including baby care essentials
- Early identification of high-risk pregnancies
- Weekly engagement for high-risk pregnancies
- Post-childbirth follow-up calls
- Online assessments for pregnancy and mental health

NEW





## BE BETTER BENEFIT



### PREVENTATIVE CARE

- 1 HIV test and counselling per beneficiary
- 1 flu vaccine per beneficiary
- 1 mammogram every 2 years, for women over 40
- 1 pap smear every 3 years, or 1 HPV PCR test every 5 years, for women between ages 21 and 65
- 1 stool test for colon cancer, for members between ages 45 and 75
- Dental fissure sealants: 1 per tooth, once every 3 years for beneficiaries under 16
- Covid-19 vaccines and boosters as directed by the National Department of Health
- 2 doses of the human papillomavirus (HPV) vaccine for female beneficiaries between ages 9 and 14 (limited to 1 course per lifetime)
- 3 doses of the human papillomavirus (HPV) vaccine for female beneficiaries between ages 15 and 26 (limited to 1 course per lifetime)
- Free online hearing screening for beneficiaries aged 18 and over on the Bonitas website



### WELLNESS BENEFIT

- 1 wellness screening per beneficiary, aged 21 and over, at a participating pharmacy, biokineticist or a Bonitas wellness day

#### Wellness screening includes the following tests:

- Blood pressure
- Cholesterol
- Glucose
- Body Mass Index
- Waist-to-hip ratio



### CONTRACEPTIVES

- R1 270 for BonStart & R1 540 for BonStart Plus per family (for women aged up to 50)
- You must use a Bonitas Network Pharmacy or Pharmacy Direct, our Designated Service Provider, for pharmacy-dispensed contraceptives
- If you choose not to use a network pharmacy or the Designated Service Provider, a 40% co-payment applies



# CARE PROGRAMMES



## MENTAL HEALTH

- Available to members who suffer from depression, anxiety, post-traumatic stress disorder and alcohol abuse, limited to R13 850 per beneficiary
- Access to a Care Manager who will work with you, your treating doctor and where appropriate, with other healthcare professionals to assist in improving your condition
- Your Care Manager will help you understand the importance of preventative care and the use of wellness benefits as well as resolve queries related to any other health condition
- Provides educational material on mental health which empowers you to manage your condition
- A digital platform designed to give members easy access to mental health information, community support and expert help
- Primary care support through a GP and assistance to facilitate enrolment on the programme



NEW

## FEMALE HEALTH

- Accessible to all female members aged 18 and above
- Guidance, support, and education led by women's healthcare experts
- Early detection of diseases and seamless access to specialised care
- Proactive support in accessing essential healthcare services
- Promotion of preventative healthcare strategies tailored to women's needs
- Online health assessments tailored to female health concerns
- Empowerment of women to actively manage their health

## CANCER



- Puts you first, offering emotional and medical support
- Liaises with your doctor to ensure your treatment plan is clinically appropriate to meet your needs
- Access to a social worker for you and your loved ones
- Uses the Bonitas Oncology Medicine Network (20% co-payment applies for use of a non-network provider)
- Matches the treatment plan to your benefits to ensure you have the cover you need
- Uses the Bonitas Oncology Network of specialists

# CARE PROGRAMMES



## HOSPITAL-AT-HOME

- Care for any acute condition deemed appropriate by your treating provider i.e., pneumonia, Covid-19
- An alternative to general ward admission and stepdown facilities, allowing you to receive quality, safe healthcare in the comfort of your home
- Remote patient monitoring including 24/7 vital signs monitoring from our clinical command centre, continuous virtual visits and clinical support, continuous care from a doctor, short-term oxygen (as prescribed) and emergency ambulance services
- Our hospital setup at home also includes remote patient monitoring, daily visits, laboratory services, blood tests, wound dressings, medication/fluids via a drip, allied healthcare services and physiotherapy (as prescribed)
- A team of trained healthcare professionals, including skilled nurses, that will bring all the essential elements of hospital care to your home
- A transitional care programme to minimise re-admissions
- Hospital-at-Home is subject to pre-authorisation



## HIV/AIDS

- Provides you with appropriate treatment and tools to live your best life
- Offers HIV-related consultations to visit your doctor to monitor your clinical status
- Offers access to telephonic support from doctors
- Covers medicine to treat HIV (including drugs to prevent mother-to-child transmission and infection after sexual assault or needle-stick injury)
- Covers regular blood tests to monitor disease progression, response to therapy and to detect possible side-effects of treatment
- Offers 1 annual pap smear for members who had a positive cytology test
- Gives ongoing patient support via a team of trained and experienced counsellors
- Treatment and prevention of opportunistic infections such as pneumonia, TB and flu
- Helps in finding a registered counsellor for face-to-face emotional support

# IN-HOSPITAL BENEFITS

This benefit offers cover for major medical events that result in a beneficiary being admitted to hospital. Members have access to the applicable hospital network. Pre-authorisation is required. Managed Care protocols apply.

**Please note:** On these options you can avoid a R12 680 co-payment by using a hospital on the applicable network.

<b>PRIVATE HOSPITAL CARE</b>
<b>GP CONSULTATIONS</b>
<b>SPECIALIST CONSULTATIONS</b>
<b>BLOOD TESTS</b>
<b>BLOOD TRANSFUSIONS</b>
<b>X-RAYS AND ULTRASOUNDS</b>
<b>MRI'S AND CT SCANS (SPECIALISED RADIOLOGY)</b>
<b>ALLIED MEDICAL PROFESSIONALS (SUCH AS DIETICIAN, SPEECH AND OCCUPATIONAL THERAPIST)</b>
<b>PHYSIOTHERAPY AND BIOKINETICS</b>
<b>CHILDBIRTH</b>
<b>NEONATAL CARE</b>
<b>INTERNAL PROSTHESES</b>
<b>EXTERNAL PROSTHESES</b>
<b>MENTAL HEALTH HOSPITALISATION (ALSO SEE CARE PROGRAMMES PAGE 9)</b>
<b>TAKE-HOME MEDICINE</b>
<b>PHYSICAL REHABILITATION</b>

<b>BONSTART</b>	
Unlimited at the applicable hospital network	R1 780 co-payment per admission, except for PMB emergencies
Unlimited, covered at 100% of the Bonitas Rate	
Unlimited, covered at 100% of the Bonitas Rate	
R30 880 per family except for PMB	
R22 430 per family except for PMB	
Unlimited, covered at 100% of the Bonitas Rate	
R14 090 per family	Pre-authorisation required
R2 800 co-payment per scan event except for PMB	
PMB only	Subject to referral by treating practitioner
PMB only	Subject to referral by treating practitioner
Unlimited at the applicable hospital network	Avoid a R12 680 co-payment by using a hospital on the applicable network
Emergency approved C-sections only	Managed Care protocols apply
Limited to R55 080 per family except for PMB	
PMB only	Managed Care protocols apply
PMB only	
PMB only	No cover for physiotherapy for mental health admissions
Avoid a R12 680 co-payment by using a hospital on the applicable network	
Limited to a 7-day supply up to R465 per hospital stay	
R60 210 per family	Pre-authorisation required

<b>BONSTART PLUS</b>	
Unlimited at the applicable hospital network	R1 190 co-payment per admission, except for PMB emergencies
Unlimited, covered at 100% of the Bonitas Rate	
Unlimited, covered at 100% of the Bonitas Rate	
Unlimited, covered at 100% of the Bonitas Rate	
Unlimited, covered at 100% of the Bonitas Rate	
Unlimited, covered at 100% of the Bonitas Rate	
R19 130 per family	Pre-authorisation required
R2 240 co-payment per scan event except for PMB	
PMB only	Subject to referral by treating practitioner
PMB only	Subject to referral by treating practitioner
Unlimited at the applicable hospital network	Avoid a R12 680 co-payment by using a hospital on the applicable network
Emergency approved C-sections only	Managed Care protocols apply
Limited to R55 080 per family except for PMB	
R19 130 per family (no cover for joint replacement except for PMB)	
Managed Care protocols apply	Pre-authorisation required
PMB only	
PMB only	No cover for physiotherapy for mental health admissions
Avoid a R12 680 co-payment by using a hospital on the applicable network	
Limited to a 7-day supply up to R465 per hospital stay	
R60 210 per family	Pre-authorisation required

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<b>ALTERNATIVES TO HOSPITAL</b> (HOSPICE, STEP-DOWN FACILITIES)
<b>PALLIATIVE CARE</b> (CANCER ONLY)
<b>CATARACT SURGERY</b>
<b>DENTISTRY</b>
<b>CANCER TREATMENT</b> (SUBJECT TO REGISTRATION ON THE ONCOLOGY MANAGEMENT PROGRAMME – SEE PAGE 9)
<b>PET SCANS</b> (SUBJECT TO REGISTRATION ON THE ONCOLOGY MANAGEMENT PROGRAMME)
<b>CANCER MEDICINE</b>
<b>ORGAN TRANSPLANTS</b>
<b>KIDNEY DIALYSIS</b>
<b>HIV/AIDS</b> (ALSO SEE CARE PROGRAMMES PAGE 10)
<b>DAY SURGERY PROCEDURES</b> (APPLIES TO SELECTED PROCEDURES)

R17 340 per family	Pre-authorisation required
Managed Care protocols apply	
Unlimited, subject to using the DSP	Managed Care protocols apply
Includes hospice/private nursing, home oxygen, pain management, psychologist and social worker support	
Avoid a R7 130 co-payment by using the DSP	
PMB only	
Unlimited for PMBs	Pre-authorisation required
Avoid a 30% co-payment by using a DSP	
PMB only	
Subject to Medicine Price List and preferred product list	Avoid a 20% co-payment by using a DSP
PMB only	Pre-authorisation required
Avoid a 30% co-payment by using a DSP	
PMB only	Pre-authorisation required
Avoid a 30% co-payment by using a DSP	
Unlimited, if you register on the HIV/AIDS programme	Avoid a 30% co-payment by obtaining your chronic medicine from the DSP
Avoid a R12 680 co-payment by using a network day hospital	

R20 090 per family	Pre-authorisation required
Managed Care protocols apply	
Unlimited, subject to using the DSP	Managed Care protocols apply
Includes hospice/private nursing, home oxygen, pain management, psychologist and social worker support	
Avoid a R7 130 co-payment by using the DSP	
PMB only	
Unlimited for PMBs	Pre-authorisation required
Avoid a 30% co-payment by using a DSP	
Avoid a 25% co-payment by using a provider on the network	
Subject to Medicine Price List and preferred product list	Avoid a 20% co-payment by using a DSP
PMB only	Pre-authorisation required
Avoid a 30% co-payment by using a DSP	
PMB only	Pre-authorisation required
Avoid a 30% co-payment by using a DSP	
Unlimited, if you register on the HIV/AIDS programme	Avoid a 30% co-payment by obtaining your chronic medicine from the DSP
Avoid a R12 680 co-payment by using a network day hospital	

<b>PROCEDURE CO-PAYMENTS</b> (SUBJECT TO PRE-AUTHORISATION)
<b>SURGICAL PROCEDURES THAT ARE NOT COVERED</b>

R3 040 co-payment (Applies in addition to non-network hospital co-payment)	
1. Arthroscopy (when done as part of a surgical procedure)	
2. Laparoscopic Hysterectomy	
Back and neck surgery	Joint replacement surgery
Correction of Hallux Valgus	Functional nasal surgery
Varicose vein surgery	Oesophageal reflux and hernia repair surgery
Non-cancerous breast conditions	Gastroscopies, colonoscopies and all other endoscopies
Nail disorders	Knee and shoulder surgery
Skin disorders, including benign growths and lipomas	In-hospital dental surgery
Healthcare services for which admission to hospital is not necessary	

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## MAKE THE MOST OF YOUR BONITAS MEMBERSHIP WITH THE MEMBER INFORMATION HUB ON OUR WEBSITE!

We know that medical aid can be confusing at times, but we've made it easy for you to quickly access essential medical aid information. And there is no need to log in, just info at the click of a button, like:

- How to get your claims paid quickly
- Effortlessly getting hospital authorisations
- Registering your chronic medicine
- Accessing our maternity programme
- Getting more benefits with the Benefit Booster
- Going for a free wellness screening
- And much more...

You can also make use of the new “Quick find” search function on our website to quickly find answers to frequently asked medical aid-related questions!

TO JOIN SPEAK TO YOUR FINANCIAL ADVISOR,  
OR VISIT **BONITAS.CO.ZA**

 Bonitas WhatsApp 060 070 2491

 [bonitas.co.za/member](https://bonitas.co.za/member)

 [www.bonitas.co.za](https://www.bonitas.co.za)

 Bonitas Member App

 Bonitas Medical Fund

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